



2025 MBI PROPERTY

LEGAL & COMPLIANCE

MBI is the trading name of MBI-PAM Limited (14251288).

Estate Agents Act 1979: Much of the company's work falls under the Estate Agents Act 1979 (as will be confirmed upon formal instruction). All parties to a leasing transaction are advised to consider the Code for Leasing Business Premises available for download from the RICS website direct (MBI would be pleased to offer a copy if required).

Investment: MBI does not provide investment advice and individual investors should make their own decisions or seek independent advice. The value of any investment can go up as well as down and you may get back less than your original investment. Past performance is not a reliable indicator of future results.

Information Commissioners Office: Our registration reference is ZB074442. Data is held and stored in compliance with GDPR and in accordance with our business terms, in secure password protected online storage only (MBI uses Dropbox) and is not shared with third parties.

Professional Indemnity Insurance: Our policy is with Chiswell, account reference CHGB3897169XB and with £1,000,000 cover.

Anti-Money Laundering: MBI is registered with SAR Online through the NCA (National Crime Agency). Standard compliance checks are carried out. Franchisee clients are expected to have been checked through their franchisor agreements and copies may be required on request.

Redress: A copy of our complaints procedure is available on request via email or www.mbi-pam.com.

Emails: All emails sent by MBI (mbi-pam.com) including all employees and representatives are sent subject to contract and without prejudice.

Admin and contracts: MBI uses DocuSign (only) for all of its own contracts. It is sustainable, secure and easy-to-use.